FOURTH STREET CLINIC

2022 ANNUAL REPORT

HOMELESSNESS HURTS. HEALTH CARE HELPS.
Fourth Street Clinic helps individuals experiencing homelessness improve their health and quality of life by providing high-quality integrated health care.
Looking back on the past few years, I am grateful, proud and excited about what we’ve accomplished and where we’re headed. Our organization has thrived thanks our incredible and compassionate staff and the support of our community. We continue to demonstrate our ability to adapt, whether it was resource centers relocating, our frontline workers responding to the pandemic or expanding outreach services. The experiences of our staff and patients have helped us build a solid foundation that we can continue to grow on for years to come.

Over the past year, our team has worked tirelessly to bring about impactful change in the way we provide integrated health care despite the many obstacles our patients face. Our team consists of individuals from diverse backgrounds with varied skill sets, all working together to break down barriers and empower patients to take control of their health. With the onset of the pandemic, we saw an opportunity to reimagine how we serve our patients, who are in every community across the Wasatch Front and expand our services. To achieve this, we collaborated with Focused Momentum to create a 10-year strategic plan. We are proud to announce that our strategic plan has been approved and we have made remarkable progress in phase one, which involves solidifying our Outreach Services and Integrated Care Model.

Our Integrated Care Model will help us further address health equity and impact social determinants of health. In 2022, we successfully relaunched our Mobile Health Clinic and Medical Outreach Street Team and created two new programs: Vulnerable Populations Care Management and Medical Support EMT. In order to grow and better serve our patients we completed a multi-year staffing plan, resulting in a 28% growth in our staff since 2020. Our Senior Management Team has also expanded to include Jeniece Olsen as our new Chief Operating Officer, Blake Fessler as the Outreach Director and Paul Cundick as the Human Resource Director.

We couldn’t have achieved all that we have without the steadfast backing of our team, contributors, volunteers and community partners. We are dedicated to our mission and eagerly anticipate working together to create a more equitable community where everyone has access to high-quality health care.

Thank you for your continued support,

Janida Emerson
Chief Executive Officer
Fourth Street Clinic served 5,369 individuals in 2022.

**SLEEPING STATUS:**
- Homeless shelter: 34%
- On the street: 20%
- Doubling up: 16%
- Transitional housing: 4%
- Permanent supportive housing: 4%
- Housed: 10%
- Other: 12%

**HEALTH OUTCOMES:**
- 1,873 flu vaccines administered
- 69% of adult patients received a weight assessment and counseling
- 69% of patients 12 years and older screened for depression
- 82% of adults screened for diabetic neuropathy

**INSURANCE STATUS:**
- Uninsured: 30%
- Medicaid: 55%
- Medicare: 10%
- Private: 5%

**AGE:**
- 0-17: 4%
- 18-44: 48%
- 45-64: 41%
- 65+: 7%

**GENDER:**
- Male: 63%
- Female: 32%
- Non-binary/Other: 5%

**CLINIC SERVICES:**
- Medical Services: 44%
- Mental Health Services: 26%
- Case Management Services: 16%
- Dental Services: 7%
- Substance Use Disorder Services: 6%
- Other Specialty/Professional Services: >1%
- Vision Services: >1%

The ALSAM Pharmacy at Fourth Street Clinic filled 60,124 prescriptions in 2022.
FOURTH STREET CLINIC

FINANCIALS

VOLUNTEERS AT FOURTH STREET:

Fourth Street Clinic is grateful to have dedicated individuals volunteering their time and resources.

10,616
Total hours of service in 2022

252
Total volunteers

2,974
Hours of service by Patient Support volunteers

359
Hours of service from 8 Connect2Health volunteers

STATEMENT OF ACTIVITIES
January 1 to December 31, 2022*

REVENUES:
Total revenue: $12,454,594

- Public grants: 35%
- Donations and fundraising: 32%
- In-kind donations and contributions: 12%
- Patient insurance: 18%
- Contract/other income: 3%

In-kind donations: $1,517,818

EXPENSES:
Total expenses: $12,065,035

- Program services and administrative expenses: $10,147,382
- In-kind expenses: $1,437,382
- Depreciation expense: $479,991

*2022 financial data currently unaudited.
The team builds relationships and works to reconnect individuals to health care services. In 2022, MOST saw:

- 57 Locations
- 70 Unique Patients
- 78 Medical Visits
- 651 Soft Touches

Building Trust on the Street.

Fourth Street Clinic’s Medical Outreach Street Team, MOST, takes to the streets, mountains, encampments and any outdoor living situation not suitable for human habitation to provide vital, life saving health care.
Reducing Barriers to Ongoing Care.

In 2019 Salt Lake County transitioned to a scattered site model for sheltering and serving individuals experiencing homelessness, Fourth Street Clinic responded by launching a Mobile Medical Clinic to bring primary care to clients at resource centers and community partners.

Our Mobile Medical Clinic continues to be in demand to serve our vulnerable patients at 11 locations. In 2022 the Mobile Medical Clinic saw:

- 702 Unique Patients
- 1008 Medical Visits

“Doing this work is so rewarding in being able to ensure that our most vulnerable community members have access.

- Van Aston, PA
We are dedicated to ensuring that when our patients walk through the doors of our clinic they feel safe, respected and cared for—regardless of their background or housing status. We give each patient the opportunity to rate and provide feedback on their visit, and encourage them to leave comments on the care they receive. Here are just a few of the comments in 2022:

“I was respected and helped in every way.
Excelente gente, muy amable. I love how I wasn’t judged.
Great energy. Great help.
All visits should be this way-universally.
The people treated me well, like I meant something.
They always take their time to explain things and listen to what I say. Very helpful.

Vending machines in the waiting room would be great.

Provider was caring and so sweet! Thank you.

Wait time could be a little bit shorter for walk-ins!

Probably the only place where you can get care in this world!

Estuvo excelente muy amables todos.

A+ experience!

Learn more about our mission at fourthstreetclinic.org
“Thank you all for the amazing work you do! You fill the hearts of those who are impacted, directly and indirectly. The love and compassion your organization infuses into our community shines as a beacon for humanity.”
- Gretchen

“I love this organization, what it stands for, who it helps, and the amazing, dedicated staff that works there. Fourth Street Clinic has been a pillar of our community helping those facing housing insecurities.”
- Alex

“The love shown by the clinic is what love is about. It’s what you do and what you feel. Your love reaches out and shows love, respect, honor, and the worth of each individual. As it has been said, love is the want and need that connects every human being, and your love connects us all. You exemplify what it is to be a true human being - to love everyone and especially those in need.”
- Elias

“I donate because I love the work that Fourth Street Clinic does, and it is so critical and highly needed in our community. Thank you so much for what you do.”
- Brenda

“Fourth Street Clinic staff is dedicated to following through on their mission to provide high quality care to those that need it most—regardless of their ability to pay or insurance status. Complete, integrated and continual health care services are key to treating people’s complex needs. Fourth Street Clinic is always working to tackle the best approach to care.”
- James

Your support makes our work possible!
Together, we can make a major difference in our community.
Thank you.
Crafting a strategic plan.
In late 2021, Fourth Street Clinic’s Senior Management and Board of Directors initiated a 10-year strategic plan to ensure and plan for growth all while meeting our mission. This multi-faceted plan analyzes the clinic’s current trajectory while keeping health equity at the forefront. Here’s a look at our core strategies:

**PROVIDER OF CHOICE** Individuals choose Fourth Street Clinic for their health care needs.

**MY “PURPOSE HOME” FOR STAFF**
Employees find their purpose in our work.

**MEDICAL HOME** Patients have equal access and one-stop for their health needs.

**LEADING HEALTH EQUITY** Quality health care is provided, regardless of a patients’ sexual orientation, gender identity, race, ethnicity, religion, immigration status or other real or perceived barriers.

**REFLECTIVE OF OUR COMMUNITY**
Our Staff and Board embrace diversity, equality and inclusiveness.

**HIGH PERFORMING TEAM** Staff is committed to the highest quality care and as an integrated team is flexible and capable.
Our Vision 2030 represents our dedication to creating a positive impact in our community for years to come. In 2022, we accomplished significant progress in establishing our Outreach Services and Integrated Care Model. Listed below are the achievements we made in 2022:

**Released an RFP for a site feasibility study:** This was awarded to TSA Architects.

**Outreach Services were revisioned and revised:** Under the direction of our COO and new Outreach Director we have strategically developed our Outreach Teams with added programming.

**Completed a multi-year staffing plan:** We recruited Human Resource Director to drive the organization’s growth through targeted recruitment and onboarding.

**Created a robust Vaccine Team:** We purchased a vehicle to provide vaccine services throughout the valley.
COMMUNITY EVENTS

Toast to Good Health

This event is a culinary and wine tasting tour presented by Caputo’s Market and Deli. This is also an opportunity to tour our Mobile Clinic and learn about the essential health care Fourth Street Clinic provides.

Food Truck Face Off

Food Truck Face Off was back in person this year! This event is Salt Lake’s largest food truck competition benefitting three charities: Fourth Street Clinic, Utah Community Action and The Children’s Center. Umani won the 2022 Food Truck Face Off and Fourth Street Clinic won the charity contest.

Wine Soirée

In 2022, Fourth Street Clinic’s Corporate Council hosted the first Wine Soirée. This event is an evening with top producing wineries from Napa, Sonoma and Oregon.
2022 Board of Directors:

As a Federally Qualified Health Center, it is required that our Board of Directors meet monthly and meet the requirements set by the Health Resource and Service Administration (HRSA). This includes overseeing policies for financial management, budget compliance, long-range planning, scope of services, quality of care and patient satisfaction.

Hilaree Collins, MBA, Treasurer  
Health System Finance,  
Intermountain Health Care

France J. Davis II, PA-C  
Crisis Services & Addiction Medicine  
Huntsman Mental Health Institute

Jeanne DePaulis, BSN, MBA  
Retired, Primary Children’s Hospital

Libby Ellis  
Senior Director of Development  
Grand Canyon Trust

David Grauer, MBA, MHSA  
Senior Vice President  
Health Catalyst

Kencee Graves, MD  
Internist, University of Utah

Dave Jones, Vice-chair  
Co-Founder, Pathway Associates

Glen Lambert, LCSW, Secretary  
Retired, Executive Director, Odyssey House

Kelley Lange, MBA  
VP of Operations  
High Country Line Construction

Christina Lau Billings, Ed. M  
Account Director, R&R Partners

David Leta, JD  
Attorney, Snell & Wilmer Law Firm

Alex Meade, Chair  
Principal Broker, Miller Insurance Group LLC

Marilynn Paine, MPH  
Retired, University of Utah

Jim Ruble, JD, PharmD  
Associate Professor, University of Utah

Scott Williams, MD, MPH  
Retired, HEAL Utah

Kim Wirthlin, MPA, Past-chair  
President, Wirthlin Strategies

Consumer Advisory Board

The Consumer Advisory Board (CAB) is comprised of current or former patients in various stages of transitioning out of homelessness. Members of CAB work with Fourth Street Clinic staff to provide outreach to homeless patients and advise the Board of Directors on how to improve the service Fourth Street Clinic provides its unique patient population.

Virginia Blankenship
Ken Bradshaw
Tyler Damron
Herbert Elliott
Maggie Grimyser
Melissa Hunt | Co-chair

Sandra Jones
Meg Kesselburg
Alan Lange
James McGuire
Fred Rivers
Kevin Stockseth | Co-chair
How can you help?

Donate.
Go to fourthstreetclinic.org/donate today and help individuals experiencing homelessness get high-quality health care.

Become a Sustainer.
Join our Sustainer’s Circle to make automatic, recurring gifts to Fourth Street Clinic. Go to fourthstreetclinic.org/sustainer today!

Follow us.
Keep up to date on our new programs and events by following us on social media! Don’t forget to like and share our posts—you help others see the importance of health care for vulnerable communities.

Volunteer.
Want to help end homelessness in Utah? Head to fourthstreetclinic.org/volunteer to see our available volunteer opportunities and join the fight!