HOMELESSNESS HURTS. HEALTH CARE HELPS.
Fourth Street Clinic helps individuals experiencing homelessness improve their health and quality of life by providing high-quality integrated health care.
While it seemed like 2020 was the year that would never end, 2021 flew by in the blink of an eye. Understandably so; we simultaneously continued our pandemic response through surge after surge, restarted programs and services that were halted due the initial pandemic response, and looked forward through a ten-year strategic planning process. Looking back on all that happened in 2021, I am proud of the amazing work our team has done and the multitude of ways we have grown.

We started 2021 armed with new tools to fight the pandemic: vaccinations! As one of the first community health centers to offer the COVID-19 vaccine to individuals experiencing homelessness, Fourth Street Clinic established itself as a leading health care provider for vulnerable Utahns. Our team also began managing quarantine and isolation efforts for individuals experiencing homelessness. We coordinated with numerous businesses and community partners to give men, women, and families living on the street or in congregate shelter a place to stay while managing COVID-19 symptoms.

Throughout the entirety of the pandemic, our response has been guided by our mission. I’m so grateful for the tireless efforts of our doctors, nurses, clinic and administrative staff for working so cohesively in such a tumultuous time in history.

In the fall of 2021, members of our senior management team and the Board of Directors kickstarted a long-term planning initiative to safeguard our organization’s viability in the years ahead. Our plan is rooted in a continued commitment to our mission, providing integrated and equitable health care to those most in need while building an inclusive workforce. We are excited to roll out the details of our plan over the course of the next year and to share with you our vision.

Thank you for your efforts to care for those experiencing homelessness and for your continued support of the work we do. Our future is bright, and I am looking forward to building a community with you where everyone has access to high quality health care services.

With gratitude,

Janida Emerson
Chief Executive Officer
Fourth Street Clinic served 4,672 men, women and children in 2021.

**SLEEPING STATUS:**
- Homeless shelter: 28%
- On the street: 18%
- Doubling up: 20%
- Transitional housing: 8%
- Other/unknown: 12%

**INSURANCE STATUS:**
- Uninsured: 30%
- Medicaid: 55%
- Medicare: 10%
- Private: 5%

**HEALTH OUTCOMES:**
- 828 flu vaccines administered
- 74% of patients received a weight assessment and counseling
- 71% received statin therapy with a diagnosis
- 34% of adults screened for depression

**AGE:**
- 0-17: 3%
- 18-44: 49%
- 45-64: 42%
- 65+: 6%

**GENDER:**
- Male: 64%
- Female: 30%
- Non-binary/Other: 6%

**CLINIC SERVICES:**
- Medical Services: 49%
- Mental Health Services: 39%
- Substance Use Disorder Services: 8%
- Dental Services: 3%
- Other Specialty/Professional Services: >1%

The ALSAM Pharmacy at Fourth Street Clinic filled 35,898 prescriptions in 2021.
FINANCIALS

REVENUES:
Total revenue: $10,915,238
- Public grants: 43%
- Donations and fundraising: 31%
- In-kind donations and contributions: 14%
- Patient insurance: 11%
- Contract/other income: 4%
In-kind donations: $1,129,499

EXPENSES:
Total expenses: $9,980,921
- Program services and administrative expenses: $8,377,917
- In-kind expenses: $1,166,999
- Depreciation expense: $436,005

STATEMENT OF ACTIVITIES
January 1 to December 31, 2021*

VOLUNTEERS AT FOURTH STREET:
Fourth Street Clinic is grateful to have dedicated individuals volunteering their time and resources.

Here’s how they helped their vulnerable neighbors in 2021:

5025 Hours of service in 2021

193 Clinical volunteers

33 Patient Support volunteers totaling 788 hours of service

21 Connect2Health volunteers totaling 550 hours of service

*2021 financial data currently unaudited.
COVID-19 RESPONSE

Our efforts to stop the spread.

It was early summer 2021 when Salt Lake County ended its Quarantine and Isolation program, a coordinated project that placed individuals in temporary, non-congregate shelter once exposed to or diagnosed with COVID-19 to isolate and recover from symptoms.

Fearing there would be a continued need for this program through the end of 2021, Fourth Street Clinic took the helm. Shouldering the coordination and process of placement, transportation, meals, security and more, Fourth Street Clinic ensured men, women and families experiencing homelessness would not have to endure the complications of COVID-19 while on the street.

2021 COVID-19 Data:

Our providers and staff worked harder than ever to mitigate the spread of COVID-19 among individuals experiencing homelessness.

13,505 COVID-19 tests performed

1,184 Patients seen in our outdoor tents

3,745 COVID-19 Vaccines

310 Total Quarantine and Isolation admissions June - December 2021

561 Men, women and children placed in Quarantine and Isolation rooms June - December 2021
Open your mouth and say Ahh!

Dental care is a crucial component of a long, healthy life. Unstable access to health care leads to a higher incidence of severe dental issues among individuals experiencing homelessness. A Health Resources and Services Administration (HRSA) survey reported that more than 90% of individuals experiencing homelessness complained of serious dental problems within six months of becoming homeless.

Fourth Street’s Dental Clinic gives patients with limited or no insurance access to regular, preventive dental services. The pandemic halted Fourth Street Clinic’s dental operations beginning in March of 2020. With Dr. Schneider joining the team in the summer of 2021, our dental program is back up and running.

“As soon as I finished my residency, I knew I wanted to help a high risk population. I know the importance of access to dental care—I want to be an advocate for our patients.”

Rebecca Schneider, DDS
Dentist
Crafting a strategic plan.

In late 2021, Fourth Street Clinic’s senior management and Board of Directors initiated a 10-year strategic plan to ensure the organization doesn’t lose sight of its mission. This multi-faceted plan analyzes the clinic’s current trajectory while keeping health equity at the forefront. Here’s a look at our core strategies:

1. **HEALTH EQUITY:** Provide the highest quality integrated health care services to persons experiencing homelessness.

2. **PARTNERSHIPS:** Be the provider of choice for community partners seeking increased access to integrated care for those they serve.

3. **WORK CULTURE:** Make Fourth Street Clinic’s culture a magnet for staffing through belonging, equity, and representation.

4. **SUSTAINABILITY:** Optimize our revenue streams to sustain our right time, right place, and right level service goals.
A community where everyone has access to care.

By 2030, Fourth Street Clinic will be the leader in our community providing integrated health care programs and services—regardless of the patient’s background, insurance status, or ability to pay.

The pandemic exhausted our staff and community, but shed light on overlooked gaps in services on the complex path out of homelessness. This strategic plan helps Fourth Street Clinic make the best decisions to fill those gaps as we move our mission into the dawn of the new decade.

2024
Solidify our Hub & Spoke Model

2026
Increase the number of patients served

2028
A leader in health equity partnerships
We want our patients to walk through the doors of our clinic and feel safe, respected and cared for—regardless of their background or housing status. We give each patient the opportunity to rate and provide feedback on their visit, and encourage them to leave comments on the care they receive. Here are just a few of the comments in 2021:

“**My visit was amazing with everyone**
Everything is perfect!
Not too long of a wait
People are nice, but I hate going to the doctor
Someone is hearing my cry for help
Waiting sucks. Everything else is good.
La atención de todo el personal fue excelente
I felt like I mattered.
Dr. Goldberg is great and easy to talk to
You set an example for how all clinics should be
A sandwich would be nice
Nice, clean and fun!
Dr. Schmitt is awesome!
You’re all great
Way too friendly. Thanks a lot!
I feel welcome
My visit went well
¡Perfecto!

Learn more about our mission at fourthstreetclinic.org
## 2021 Board of Directors:

As a Federally Qualified Health Center, it is required that our Board of Directors meet monthly and meet the requirements set by the Health Resource and Service Administration (HRSA). This includes overseeing policies for financial management, budget compliance, long-range planning, scope of services, quality of care, and patient satisfaction.

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<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Organization/Company</th>
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<tbody>
<tr>
<td>Kim Wirthlin</td>
<td>Chair</td>
<td>CEO, Wirthlin Strategies</td>
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<td>Libby Ellis</td>
<td>Vice-chair</td>
<td>Senior Director of Development, Grand Canyon Trust</td>
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<td>George Durham II</td>
<td>Treasurer</td>
<td>Pediatrician (ret.), Intermountain Healthcare</td>
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<tr>
<td>Dave Jones</td>
<td>Secretary</td>
<td>Principal Consultant, Pathway Associates</td>
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<td>Christina Lau Billings</td>
<td>Account Director</td>
<td>R&amp;R Partners</td>
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<td>Hilaree Collins</td>
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<td>Medical Finance Group, Intermountain Healthcare</td>
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<tr>
<td>Jeanne DePaulis</td>
<td>RN</td>
<td>Retired, Primary Children’s Hospital</td>
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<td>Kencee Graves</td>
<td>MD</td>
<td>Internist, University of Utah</td>
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<tr>
<td>Jeff Jensen</td>
<td>Past-chair</td>
<td>Medical Finance Group, Intermountain Healthcare</td>
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<td>Glen Lambert</td>
<td>LCSW</td>
<td>Retired, Executive Director, Odyssey House</td>
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<tr>
<td>David Leta</td>
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<td>Senior Of Counsel, Snell &amp; Wilmer Law Firm</td>
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<tr>
<td>Alex Meade</td>
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<td>Principal Broker, Miller Insurance Group LLC</td>
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<tr>
<td>Karen Okabe</td>
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<td>Former Deputy Mayor, Salt Lake County</td>
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<tr>
<td>Marilynn Paine</td>
<td>MPH, RN</td>
<td>Retired, University of Utah</td>
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<tr>
<td>Jim Ruble</td>
<td>Pharm D., JD</td>
<td>Associate Professor, University of Utah</td>
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<tr>
<td>Karen Shepherd</td>
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<td>Former Member, US Congress</td>
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<tr>
<td>Scott Williams</td>
<td>MD, MPH</td>
<td>Executive Director, HEAL Utah</td>
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## Consumer Advisory Board

The Consumer Advisory Board (CAB) is comprised of current or former patients in various stages of transitioning out of homelessness. Members of CAB work with Fourth Street Clinic staff to provide outreach to homeless residents and advise Senior Management on how to improve the service Fourth Street Clinic provides its unique patient population.

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<tr>
<th>Name</th>
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<tr>
<td>Gwen White</td>
<td>Chair</td>
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<td>Meg Kisselburg</td>
<td>Co-chair</td>
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<td>Maggie Grimyser</td>
<td>Secretary</td>
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<td>Ken Bradshaw</td>
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<td>Herbert Elliott</td>
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<td>Melissa Hunt</td>
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<td>Fred Rivers</td>
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<td>Kevin Stockseth</td>
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How can you help?

Donate.
Go to fourthstreetclinic.org/donate today and help men, women and families experiencing homelessness get high-quality health care.

Follow us.
Keep up to date on our new programs and events by following us on social media! Don’t forget to like and share our posts—you help others see the importance of health care for vulnerable communities.

Become a Sustainer.
Join our Sustainer’s Circle to make automatic, recurring gifts to Fourth Street Clinic. Go to fourthstreetclinic.org/sustainer today!

Volunteer.
Want to help end homelessness in Utah? Head to fourthstreetclinic.org/volunteer to see our available volunteer opportunities and join the fight!

“It’s not just treatment. It’s a whole support group of people who want me to succeed. Fourth Street Clinic gives me the resources to get healthy and stay healthy.”
- Mitchell, a patient