

WASATCH HOMELESS HEALTH CARE, INC. dba Fourth Street Clinic

Date: September 2017

FSLA Status: Nonexempt

Title/Position: Community Health Worker

Status: Full-time

Department: Medical

ORGANIZATION OVERVIEW AND DESCRIBED DUTIES:

Wasatch Homeless Health Care, Inc. (WHHC) dba Fourth Street Clinic, Salt Lake City's leading nonprofit health care provider for homeless Utahns that operates with a core staff of 50 and a volunteer network of more than 150. Annually, the health center provides services to over 5,000 homeless men, women and children with 34,000 medical, behavioral health (including substance abuse), dental services, case management and health education classes. Fourth Street Clinic has an onsite pharmacy that provided over 60,000 prescriptions.

For many Utahns experiencing homelessness, Fourth Street Clinic is their first and only opportunity at a diagnosis and on-going treatment. By increasing access to medical, dental, pharmacy and behavioral health treatment Fourth Street Clinic is a major partner in ending homelessness and promoting community health.

JOB DESCRIPTION

Life can be tough and lots of things can keep people from staying healthy and from getting better when they are sick. Are you the kind of person who goes out of your way to help your neighbors? Are there things harming your community's health that you feel passionate about changing?

...If the answer is yes, this job might be right for you.

Community Health Workers (CHWs) have the skills and experience to understand what underserved-community members are going through and help them get through difficult times. CHWs are people who come from the communities they serve. CHWs act as caring neighbors to help those around them address the social and medical problems that lead to poor health. They help community members with the tasks of getting medical care, working on health goals (such as arranging care, filling medication prescriptions, planning healthy meals, or finding time to exercise), and to help them deal with the "real-life" issues that keep them from staying healthy.

KEY DUTIES AND RESPONSIBILITIES:

- Establish trusting relationships with clients while providing support and encouragement
- Meet patients in a primary care clinic or residential setting to conduct a needs assessment
- Assist nurse care manager in identifying health needs of the community
- Conduct health education classes as needs are identified by the communities
- Help clients in identifying their health goals – work closely with patients and nurse care managers to help patients determine the best course of action for their path to best health
- Assist clients in filling out applications and registration forms

- Provide referrals for services to community agencies as appropriate
- Make regular follow-up calls and home visits to patients
- Assist patients with organizing records, follow-up appointments, and filling prescriptions
- Work cooperatively with other clinical staff to avoid duplication of services by clearly delineating which services are handled by which staff (i.e. case managers vs. CHWs)
- Maintain healthy and firm personal boundaries with clients
- Document each client encounter in detail
- Prepare reports and documents as needed or requested
- Attend regular meetings with other CHWs, and program supervisors
- Other duties as assigned

MINIMUM QUALIFICATIONS:

- Member of, or close knowledge of community being served
- Ability to carry out written and oral instructions and to act professionally while carrying out job duties
- Ability to work on your own and as part of a group and be a self-starter
- Prior experience as an outreach workers a plus
- Must be able to use Microsoft Word and perform computer data entry
- High School diploma or equivalent

To apply: send resume and cover letter describing why this is the job for you to starr@auch.org